

# NOTICE TO CUSTOMERS OF THE CITY OF WASHBURN WATER UTILITY CUSTOMERS

**As part of the ongoing effort to improve water quality, the City of Washburn Utilities Department will conduct hydrant flushing the on the west side water mains, beginning on Monday May 11, 2020 and continuing until Friday, May 15, 2020, from 7 AM to 3:30 PM daily.**

**Location:** Flushing of the west side water mains will be conducted between Washington Avenue and 11<sup>th</sup> Avenue West. Flushing begins at the highest point of the water system, and moves downward through the system.

**Purpose of Flushing:** Water Mains are flushed to remove stagnant water and minimizing the sediments and scale that accumulate in all water systems and affect the aesthetic quality of a public water supply.

**Avoid Cloudy or Discolored Water:**

If you notice hydrant flushing taking place in your neighborhood please avoid running water inside your home. By not using water from the tap (hot or cold) or running appliances that use water (dishwasher and washing machines), you can prevent discolored water from entering your household plumbing system altogether.

After flushing is completed on your street, if you find cloudy or discolored water within household plumbing. The only way to clear up discolored water within the interior plumbing of a building is by letting faucets run (for 10 to 20 minutes) to purge the system of the undesirable water.

Discolored water is caused by naturally occurring iron minerals that are disturbed during the flushing process, this water disturbance is not a health threat. If discolored water continues after letting your faucets run for 20 minutes, please contact the Washburn Public Works Department (715)373-6171 or [dpw@cityofwashburn.org](mailto:dpw@cityofwashburn.org).

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